

**Germany – Company health services – PRO-006262 – Medical Advisory and Review Services**

OJ S 95/2024 16/05/2024

**Contract or concession award notice – standard regime  
Services**

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**1. Buyer****1.1. Buyer**

Official name: European Central Bank

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: Economic affairs

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**2. Procedure****2.1. Procedure**

Title: PRO-006262 – Medical Advisory and Review Services

Description: The European Central Bank (ECB) has awarded through this procurement procedure a contract for the provision of medical advisory and review services in the context of occupational health services for ECB personnel. The medical advisers shall provide the following tasks and report on these tasks to the Division in charge of occupational health matters in the DG Human Resources and Security (HR): — occupational safety and health (OSH) prevention; — medical review services in the context of the ECB's sick leave procedure; — medical assistance in the occupational disease procedure; — support in the context of and subject to the requirements of the ECB's Conditions of Employment; — assistance in dispute settlement procedures for disputes of a medical nature; — assistance in the ECB's health insurance; — assistance in the administrative accident at work insurance procedure; — handling and evaluation of ergonomic equipment requests and other.

Procedure identifier: 2f1d5297-4826-424c-8cc7-4bbb4a247a35

Internal identifier: PRO-006262

Type of procedure:

Negotiated with prior publication of a call for competition / competitive with negotiation

**2.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 85147000 Company health services

**2.1.3. Value**

Estimated value excluding VAT: 11 600 000,00 EUR

**2.1.4. General information**

Additional information: The tender procedure was conducted in accordance with Decision ECB /2016/2 laying down the rules on procurement (as amended), available on the ECB website at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html>

Legal basis:

Directive 2014/24/EU

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**5. Lot****5.1. Lot: LOT-0000**

Title: PRO-006262 – Medical Advisory and Review Services

Description: See II.1.4) 'Short description' for the scope of the services. The volume of the contract is estimated at 40 hours per week (Monday-Friday) for the period August 2024 to December 2025 and 52 hours per week from January 2026. These service hours may be increased by the ECB to up to 80 hours per week until December 2025 and up to 100 hours per week thereafter. Services must be delivered by at least two qualified and experienced medical advisers, but preferably more.

Internal identifier: PRO-006262 – Medical Advisory and Review Services

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 85147000 Company health services

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

#### **5.1.3. Estimated duration**

Start date: 01/08/2024

Duration: 48 Months

#### **5.1.4. Renewal**

Maximum renewals: 0

The buyer reserves the right for additional purchases from the contractor, as described here: The contract may be renewed for up to additional 48 months (maximum total duration of 96 months).

#### **5.1.6. General information**

Procurement Project not financed with EU Funds.

Additional information: The indicated contract value refers to the maximum possible contract duration of 96 months.

#### **5.1.10. Award criteria**

Criterion:

Type: Quality

Description: Quality of the technical offer

Weight (percentage, exact): 60

Criterion:

Type: Price

Description: Price is not the only criterion.

Weight (percentage, exact): 40

#### **5.1.12. Terms of procurement**

Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on procurement, as amended. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

#### **5.1.15. Techniques**

Framework agreement: No framework agreement

Information about the dynamic purchasing system: No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Mediation organisation: The European Ombudsman

Review organisation: General Court of the European Union

Organisation providing additional information about the procurement procedure: European Central Bank

Organisation providing more information on the review procedures: European Central Bank

## 6. Results

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Value of all contracts awarded in this notice: 11 600 000,00 EUR

### 6.1. Result lot Identifier: LOT-0000

At least one winner was chosen.

#### 6.1.2. Information about winners

##### Winner:

Official name: Dr Bettermann & Telzerow GbR

Tender:

Tender identifier: Medical Advisory and Review Services

Identifier of lot or group of lots: LOT-0000

Value of the result: 11 600 000,00 EUR

Contract information:

Identifier of the contract: PRO-006262 Medical Advisory and Review Services

Title: PRO-006262 Medical Advisory and Review Services

Date on which the winner was chosen: 16/04/2024

Date of the conclusion of the contract: 01/05/2024

The contract is awarded within a framework agreement: no

#### 6.1.4. Statistical information:

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

## 8. Organisations

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### 8.1. ORG-0001

Official name: European Central Bank

Registration number: PRO-006262

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

Contact point: Ms Natascha Graff

Email: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)

Telephone: +496913440

Fax: +496913447110

Internet address: <http://www.ecb.europa.eu>

#### Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure  
Organisation providing more information on the review procedures

#### 8.1. ORG-0005

Official name: The European Ombudsman  
Registration number: 0003  
Postal address: 1 avenue du Président Robert Schuman, CS 30403  
Town: Strasbourg  
Postcode: 67001  
Country subdivision (NUTS): Bas-Rhin (FRF11)  
Country: France  
Email: [eo@ombudsman.europa.eu](mailto:eo@ombudsman.europa.eu)  
Telephone: +33 3 88 17 23 13

##### **Roles of this organisation:**

Mediation organisation

#### 8.1. ORG-0006

Official name: General Court of the European Union  
Registration number: 0004  
Postal address: Rue du Fort Niedergrünewald  
Town: Luxembourg  
Postcode: L-2925  
Country subdivision (NUTS): Luxembourg (LU000)  
Country: Luxembourg  
Contact point: Registry of the General Court  
Email: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)  
Telephone: +35243031  
Fax: +352 4302100  
Internet address: <http://www.curia.europa.eu>

##### **Roles of this organisation:**

Review organisation

#### 8.1. ORG-0007

Official name: Dr Bettermann & Telzerow GbR  
Registration number: Tenderer 1  
Postal address: Feldstrasse 1  
Town: Hofheim am Taunus  
Postcode: 65719  
Country subdivision (NUTS): Main-Taunus-Kreis (DE71A)  
Country: Germany  
Email: [info@arbeitsmedizin.one](mailto:info@arbeitsmedizin.one)  
Telephone: +49 17624768555  
Fax: +49 3212 1012284

##### **Roles of this organisation:**

Tenderer

**Winner of these lots:** LOT-0000

## 11. Notice information

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### 11.1. Notice information

Notice identifier/version: e3fd86a6-ed2a-4eab-b7ae-7120abafdea7 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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Languages in which this notice is officially available: English, Danish, German, Spanish, Finnish, French, Greek, Italian, Dutch, Portuguese, Swedish, Czech, Estonian, Hungarian, Lithuanian, Latvian, Maltese, Polish, Slovak, Slovenian, Irish, Bulgarian, Romanian, Croatian

## **11.2. Publication information**

Notice publication number: 288675-2024

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